Insignia Channel Scan

Attention Residents of Kentucky

It has come to Hofstra University’s attention that several entities have been directing Kentucky residents to this web page for channel scan instructions. While we welcome you to use our instructions to help you run a channel scan on your televisions, please do not call Hofstra for technical support. If our instructions do not help you complete a channel scan, please contact the manufacturer of your television(s) for assistance. No support will be provided to individuals not associated with Hofstra University.

Note:

The steps to perform a channel scan on your exact model TV may differ. Please refer to your user's manual or contact the manufacturer of your TV for exact instructions.

EdTech Tip

Click here for instructions if you have an Insignia branded Roku TV.

1. Press the Menu button on the remote.

2. Press the left arrow or right arrows on the remote to highlight Channels, then press Enter.

3. Select Auto Channel Search and then press Enter on the remote.

4. On the Auto Channel Search screen make sure Cable Service is selected. If it isn't use the up and down arrows on the remote to select it and press Enter.
4. You will be asked if you have a cable box. Select No and press Enter on the remote.

5. The TV will now perform a channel scan. Please wait until it completes.

Need Help? Contact the Student Technical Support Center.