iView QAM Tuner

Attention Residents of Kentucky

It has come to Hofstra University's attention that several entities have been directing Kentucky residents to this web page for channel scan instructions. While we welcome you to use our instructions to help you run a channel scan on your televisions, please do not call Hofstra for technical support. If our instructions do not help you complete a channel scan, please contact the manufacturer of your television(s) for assistance. No support will be provided to individuals not associated with Hofstra University.

This device is no longer supported

External QAM tuners are no longer supported by our cable provider. As a result, no support is provided for the use of this device on campus. If you are using this device because your television does not have a QAM tuner we recommend purchasing a television with a built in QAM tuner or using Stream2.

1. Press the Menu button on the remote.

2. Choose the Channel Search icon.

3. Choose the Signal Type option and use the remote to change the setting from Air to Cable.

4. Choose the Auto Search option and follow the on screen prompts to do a channel scan.

Still having trouble?
• Ensure you plugged your coax cable securely from the wall to the ANT-IN port on the tuner, as opposed to the ANT-OUT port.

• Ensure you plugged an HDMI cable into the HDMI out port on the tuner and into one of the HDMI ports on your TV. We do not recommend using a composite cable unless your TV does not have HDMI ports.

Need Help? Contact the Student Technical Support Center.