Attention Residents of Kentucky

It has come to Hofstra University's attention that several entities have been directing Kentucky residents to this web page for channel scan instructions. While we welcome you to use our instructions to help you run a channel scan on your televisions, please do not call Hofstra for technical support. If our instructions do not help you complete a channel scan, please contact the manufacturer of your television(s) for assistance. No support will be provided to individuals not associated with Hofstra University.

Note:

The steps to perform a channel scan on your exact model TV may differ. Please refer to your user’s manual or contact the manufacturer of your TV for exact instructions.

1. Press the Menu button on the remote.

2. Select Channels.

3. Select Auto Channel Search. If there is an option for this or if you are prompted, the TV source should be set to Cable (might be listed as DTV).

Need Help? Contact the Student Technical Support Center.