Student Technical Support Center

The Student Technical Support Center is basically the Student Help Desk. We can assist you with your technical issues or direct you to the correct resource for assistance.

The Student Technical Support Center is available for call-in and walk-in support Monday through Sunday, 8:00am to midnight*. Our office is staffed with knowledgeable and professional full-time and student employees who can assist with the following services and much more:

- General computer questions and problems
- Connecting devices to Hofstra’s wired and wireless network
- PridePrint
- My.Hofstra Portal
- Blackboard
- Gmail
- Hofstra Online Information System
- Distribution of Microsoft Office and Ethernet cables (Cable TV coax cable must be supplied by student)

*Schedule is subject to change. The Technical Support Center is closed for Independence Day, Memorial Day, Labor Day, Thanksgiving, New Years Day, Christmas and whenever the university is closed due to a weather emergency.

Office Information

Visit: 125B Axinn Library (inside Hammer Lab)  
Call: 516-463-7777, option 1  
Email: StudentHelp@Hofstra.edu  
Office Hours:  
Fall and Spring: M-Su 8:00am to Midnight  
Winter, Summer and Intersessions: Varies. Call for our hours.

See our calendar, to the right, for our full schedule

Social Media

Facebook: facebook.com/HofstraEdTech  
Twitter: @HofstraEdTech  
Instagram: @HofstraEdTech