Student Technical Support Center

COVID19 Information:
The Student Help Desk is closed for walk-in support. However, you can contact us by calling 516-463-7777 or by emailing Help@Hofstra.edu if you require assistance.

The Student Technical Support Center is part of the ITS Service Desk. We can assist you with your technical issues or direct you to the correct resource for assistance.

The Student Technical Support Center is available for call-in and walk-in support Monday through Thursday from 8am to 5pm and Friday from 8am to 4pm. Our office is staffed with knowledgeable and professional full-time and student employees who can assist with the following services and much more:

- General computer questions and problems
- Connecting devices to Hofstra's wired and wireless network
- PridePrint
- My.Hofstra Portal
- Blackboard
- Gmail
- Hofstra Online Information System
- Distribution of Microsoft Office and Ethernet cables (Cable TV coax cable must be supplied by student)

*Schedule is subject to change. The Technical Support Center is closed for Independence Day, Memorial Day, Labor Day, Thanksgiving, New Years Day, Christmas and whenever the university is closed due to a weather emergency.

Office Information

Visit: 125B Axinn Library (inside Hammer Lab)
Call: 516-463-7777, option 1
Email: StudentHelp@Hofstra.edu
Office Hours:
M-Th: 8am to 5pm
Fri: 8am to 4pm

See our calendar, to the right, for our full schedule