Xbox Series X | S - Connecting to the Wired Network

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Step 1: Request a wired port be activated in your residence hall room

If you haven't already had a port activated, visit www.hofstra.edu/wired for instructions.

All Ethernet ports in the residence halls are off. You'll need to request an Ethernet port to be activated. Port activation may take up to 3 business days to complete. In the meantime, be sure to return to this page and complete the steps below. You'll need to have completed all of the steps below BEFORE the port gets activated to avoid running into any issues when you try and use your port.

Step 2: Get the MAC/Physical address of your device

Your MAC address is a unique hardware identification number that identifies your device on the Hofstra network. You'll need your MAC address to complete the next step so be sure to write it down.

1. If it isn't already, turn the console on.
2. On the Xbox controller, press the Xbox button.
3. From the Profile & System menu, select Settings.
4. From the General section, select Network settings.

5. Select Advanced Settings.

6. Make a note of the Wired MAC address.

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**Step 3: Register your device**

**IMPORTANT!**
To complete this step you need to use a computer or mobile phone connected to Hofstra’s eduroam wireless network.
1. From a computer or mobile device connected to Hofstra’s eduroam wireless network, go to http://mydevices.hofstra.edu.

2. Enter your Hofstra Portal username and password, then click Sign On.

3. Click the Add button.

4. Fill out the required information and click Submit. What to do if you get a Device ID Already Exists error after clicking Submit.

Step 4: Wait to receive an email confirmation that your port has been activated

If you had to request a port be activated, wait until you receive an email telling you the activation has been completed. You’ll receive this email at your Hofstra email address.

Step 5: Plug your device into the activated Ethernet port

You’ll need an Ethernet cable to plug into the Ethernet port. Ethernet cables are available from most electronics retailers or on Amazon.com.
1. Plug one end of your Ethernet cable into the activated Ethernet port.

2. Plug one end of your Ethernet cable into the port labeled **LAN** on your Xbox. Note this picture is from an Xbox One but the port should look similar.

3. If it isn’t already, turn the console on.

4. On the Xbox controller, press the **Xbox** button.

5. From the **Profile & System** menu, select **Settings**.
6. From the **General** section, select **Network settings**.

7. Under the **Current Network Status** heading, you'll see the word **Wired** if you're connected.