Wired Network Access (Res Halls)

Visit our new Knowledge Base to view an updated version of this article.

This page is for wired network port activations only

- If you need help with your cable TV service please visit our TV troubleshooting page.
- If you would like to register a device for use on the Hofstra Guest wireless network please visit our device registration page.

Port Activation Restrictions

Due to ongoing COVID-19 preventative measures on campus, network port activations are being done contactless. This means:

1. A technician will not enter your residence hall room to verify that an activated port is working.
2. In some instances, a technician needs to enter a room to trace out the location of your network port in the building's network. If that is needed, you may be asked to wait outside of your room if social distancing is not possible inside your room.
3. If you don't have an Ethernet cable and need one, you will need to purchase one online or at a local electronics retail store. Free Ethernet cables are not being provided at this time.

If you have been relocated to a new residence hall room, please check to see if the ports in your new room are active. Many ports were activated in Fall 2019 and were not deactivated. So you may move into a room with live ports.

If possible, we HIGHLY recommend you connect any devices with wifi cards to the wireless network. If you have a desktop computer without a wifi card, you can purchase a USB wifi adapter at most major electronic retailers.

If you can’t find an active port and are unable to connect your device to the wireless, you can visit our Port Activation Page to request a port activation.